



Maars Living Walls Warranty 2020 Guarantee of Products and Service

Maars Partitioning Systems guarantees the quality of its products and the materials used in its products for 10 years after delivery and installation date. For other manufacturers' products which Maars is providing, Maars shall pass along any warranty it receives with respect to other manufacturers' branded products from any of our vendors, and those warranties are available upon request.

Maars and its partners are not responsible for damages of the systems caused by third parties during or after the installation.

Maars will repair or replace, at Maars's option, any part of the product, or the entire product, that is defective in material or workmanship in normal use and service. Maars may require inspection by a factory representative prior to any repairs or replacement, and Maars may elect to provide a specific solution at Maars' discretion. For additional information regarding this warranty please contact your Maars Authorized Dealer Partner.

Maars will not offer a warranty service on the following conditions if they apply:

- Customer's Own Materials (COM) – textiles, finishes, etc.
- Maars tests Customer's Own Material (COM) and other client-supplied items for manufacturing quality only and does not provide any warranty with regard to these materials;
- Maintenance of other manufacturers' products, except to pass through their warranty where applicable and where possible;
- Normal wear and tear;
- Natural variations in wood grain or the presence of character marks;
- Changes in surface finishes due to aging or exposure to light;
- Spontaneous glass breakage due to adverse conditions, installation errors, or other external causes.
- The colorfastness or the matching of colors of textiles, including an exact match to cuttings or to swatch cards;
- Products exposed to extreme environmental conditions or improper storage;
- Damage due to unavoidable accident(s).
- Installation costs are not covered for replacement parts.
- Force majeure: Maars will not be required to comply with any obligation to the buyer if it is prevented from doing so as a result of force majeure.

This guarantee is valid only by acceptance of Maars Partitioning Systems B.V. general terms & conditions of supply, delivery, and installation. This is available upon request and is posted to the Wall-E dealer portal. This warranty applies globally with the same conditions as mentioned above.

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